



To schedule, call:  
**920-731-7445**

Connecting you to care from anywhere



Primary Care  
and  
Behavioral Health  
Services



## Virtual Visits

Easy-to-Use and Convenient

### What you need to know

#### What are virtual visits?

*Virtual visits use two-way technology to let you talk with your provider when you are not at the clinic.*

#### Is my privacy protected?

*Absolutely! We take extra steps to make sure your visit is completely secure and confidential.*

#### How do I know a virtual visit is right for me?

*There are many reasons for a virtual visit. Call us to find out if one is right for you.*

#### Are they covered by insurance?

*Virtual visits are covered by BadgerCare and commercial insurances. Contact your insurance company for more details.*

#### 1 Make an appointment

Call us at 920-731-7445 to see if a virtual visit is right for you.

#### 2 Check your email or mail

We will send you important documents to complete before your appointment.

#### 3 At your appointment time

Phone: Your provider will call you at the scheduled time.

Video: Follow the instructions in the confirmation email.

#### What you need:

Phone



or

Tablet



or

Computer



For two-way video, you will need an **internet-co** device with **camera, speakers and a microph**